

Wraparound Services Subcommittee Meeting, 2/2/2007

The Wraparound Services Subcommittee met at United Way at 2:00pm, with XX members in attendance, to hear a presentation of case management models given by Sandra Resnick, Ph.D., a psychosocial rehabilitation specialist and researcher for the Northeast Program Evaluation Center of VA Connecticut. Dr. Resnick reviewed the research available of brokered vs. full service case management models and made a compelling case to support the efficacy of full service models over brokered approaches.

Following Dr. Resnick's presentation, Subcommittee members discussed concerns about creating a cohesive case management model to be used in the Continuum's pilot program for the Ten-Year Plan to End Homelessness. Concerns included:

1. Buy-in from collaborating agencies
2. Flexibility sufficient to address the needs of a full range of people coming out of homelessness
3. Administration of services to ensure
 - a. Seamlessness across agencies
 - b. Continuity of care across agencies and over time
 - c. Length of initial intervention
 - d. Referral strategy
 - e. Consistent service provision to all participants

Group members were also given a detailed overview of Critical Time Intervention (CTI), a full service case management model created to follow homeless, SMI clients from inpatient units into community housing and community stability. Subcommittee members were asked to consider how the CTI model might be adapted to meet the needs of people coming out of homeless from a full range of portals, not just inpatient hospital units, and if the CTI approach suggests a reasonable model for the wraparound services pilot.

The Subcommittee adjourned with materials in hand and the brief to outline elements of a full service model that are necessary and/or desirable to incorporate into the case management model for our pilot program. The outline is expected to be the topic of the next two or three Subcommittee sessions, with a goal to have a pilot case management program outlined by late Spring, and a pilot program written by mid Summer.